

## Announcing The Cincinnati Metropolitan Housing Authority's New Debit Card Program!!

The Cincinnati Metropolitan Housing Authority (CMHA) is proud to announce a new program to provide our Housing Choice Voucher Program participants with their monthly utility assistance payment (UAP). CMHA's Debit Card initiative will provide program participants with a Debit Card, issued by U.S. Bank ®, where their monthly program funds will be loaded automatically. All Housing Choice Voucher participants, who currently receive utility assistance payments (UAP), must submit the Relia Card enrollment form to:

The Cincinnati Metropolitan Housing Authority Housing Choice Voucher Program 1635 Western Avenue Cincinnati, Ohio 45214

CMHA will no longer issue "paper" checks. Failure to submit the required enrollment form, will delay your UAP.

The US Bank ReliaCard® is a debit card, carrying the Visa® logo. Cardholders can use the debit card to make payments directly to the Utility Companies, to make purchases wherever Visa® is accepted, and to withdraw funds from various ATM machines. Although the ReliaCard carries the Visa® logo, it is **NOT** a credit card. This will help streamline the payment process for tenants, and help save unnecessary fees charged by banks and other financial institutions. Additional benefits of the U.S. Bank ReliaCard® include:

- Eliminates the worry about mail delays and the possibility of replacing lost or stolen checks.
- Convenient, safe and secure.
- Helps to eliminate issues related to check fraud, identity theft, or loss of funds.
- The U.S. Bank ReliaCard® will make access to utility benefits easier, safer and more convenient.
- Cardholders have 24-hour a day, 7-day a week telephone and web-based support (www.usbankreliacard.com) for balance inquiry, reporting lost/stolen cards, investigation of transactions and other services.